



## QUALITY POLITICS

Lámparas Especiales, S.L. Its objective is that the Quality of the products and services it offers are a true reflection of the expectations of each Client, ensuring the long-term success of the Company. To this end, it establishes, declares and assumes the following principles:

- The Final Quality of the Product delivered to the Client is the result of the planned and systematic actions of Prevention, Detection, Correction and Continuous Improvement demonstrable throughout the product cycle.
- The contractual demands, wishes and expectations of the client are the only criteria to establish the pattern of Quality of our products and services.

The Quality is a common task in all areas of the Company. Each one of the areas has to assume that it is a Client and Supplier of Departments and People of the Organization.

- Each employee of Lámparas Especiales, S.L. is responsible for the Quality of her work. The Quality Department is responsible for promoting and maintaining the implementation of the Quality Policy and Objectives, verifying their execution through audits.
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- The application of this Policy requires the active integration of the entire human team of the Company. To achieve this, the Management considers motivation and training for Quality to be a priority.

Jose M.ª Sierra Gómez

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General Manager